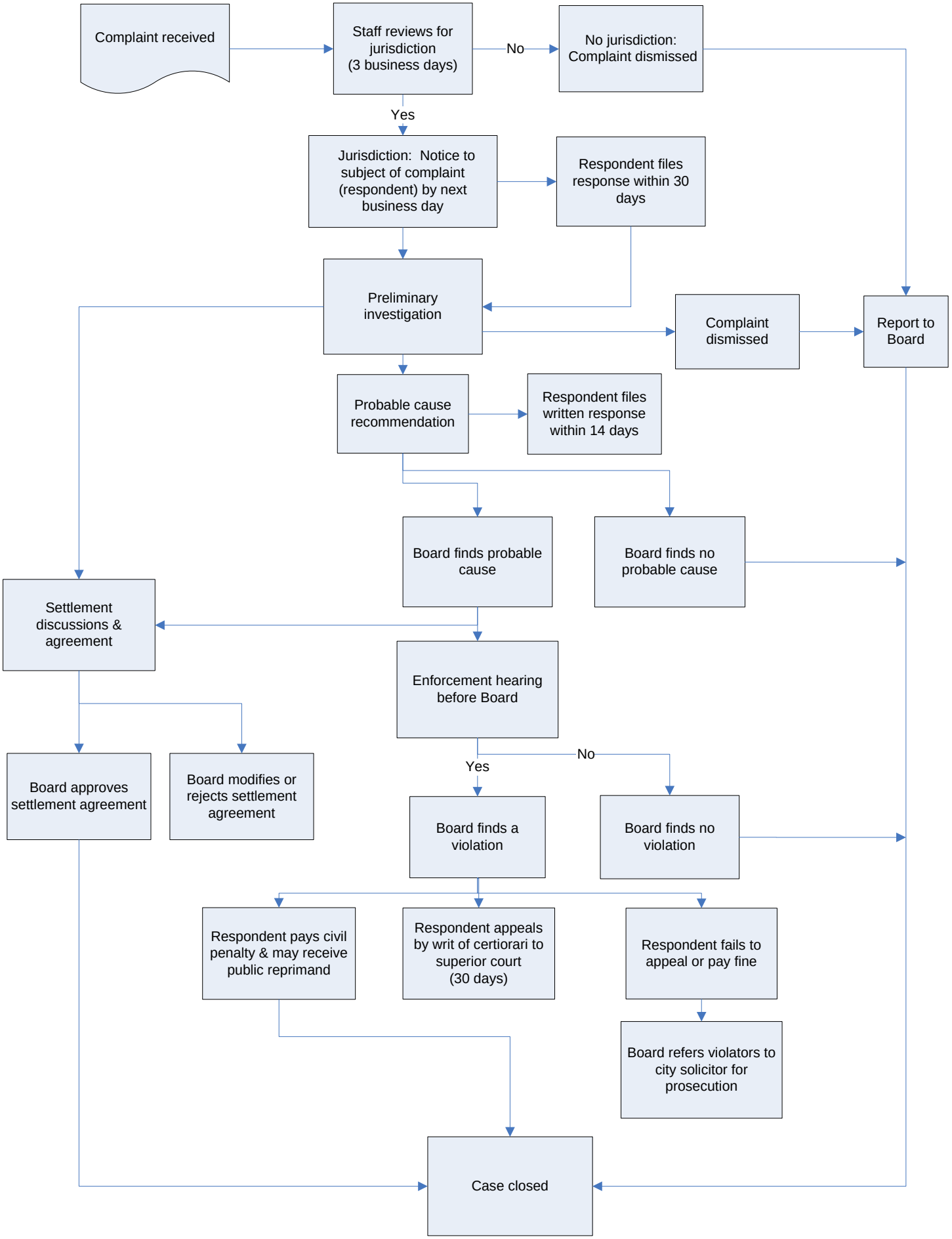Board of Ethics Complaint Process